



TOWN OF HIGHLAND PARK, TEXAS
HARVEY R. “BUM” BRIGHT LIBRARY
PATRON CODE OF CONDUCT

MISSION STATEMENT

The mission of the Highland Park Harvey R. “Bum” Bright Library is to power imagination through creativity and discovery.

March 6, 2026

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PURPOSE

The Highland Park Harvey R. “Bum” Bright Library (“Highland Park Library” or “Library”) strives to provide stellar customer service and user-friendly, personalized access to all it has to offer while emphasizing and designing collections and experiences for patrons to express their creativity, share their knowledge, and learn new skills and talents.

To help maintain a welcoming and safe atmosphere for all Library patrons, the Library expects visitors to abide by the Patron Code of Conduct for acceptable behavior.

WHEN USING THE LIBRARY AND LIBRARY PROGRAMMING SPACES

- Patrons shall not engage in conduct that unreasonably interferes with others’ use of the Library. Prohibited conduct includes loud or disruptive noise, harassment or threatening behavior (including persistent unwanted staring), blocking access to Library facilities, or using profane or abusive language at a volume or in a manner that disrupts others or is inappropriate for shared or children’s spaces.
- Treat the Library as an extension of the home. Make yourself comfortable yet be careful not to damage, misuse, or mistreat furnishings, equipment, or other Library property.
- Be sure to check materials out before leaving. Take care of materials while checked out so others may benefit from future uses of the materials.
- Please feel free to enjoy a cup of coffee or other type of non-alcoholic beverage in a container with a lid. Possession or use of alcohol, illegal drugs, or controlled substances is not permitted.
- Visit the Library’s garden area to have food, as eating is not allowed in the Library except at Library approved functions. Children five (5) years-old and under may have snacks in the Library.
- Recognize the Library and Town Hall are smoke-free facilities. Use of tobacco or nicotine products, including electronic smoking devices, is prohibited inside the Library and Town Hall.
- Strong odors that unreasonably interfere with other patrons’ ability to use the Library are prohibited. This provision applies regardless of the source of the odor.

- Patrons must be fully clothed, including wearing a shirt and shoes, at all times.
- Show regard for others' privacy and space. Refrain from soliciting or advertising goods for sale, as well as entering staff areas of the Library without permission.
- Supervise children and/or vulnerable adults in your care. Library services and programs are meant to encourage a love of reading, knowledge, and learning for all ages.
- Be mindful of personal belongings. Library staff is not responsible for patrons' items or property.
- Use Library areas for their intended purposes. This includes lounge seating areas and restroom facilities. Sleeping in a manner that interferes with the use of Library facilities or disrupts other patrons is prohibited.
- Follow the Library's Internet Use Policy and Wireless Access Policy.
- Comply with all federal, state, and local laws.

CONDUCT VIOLATION

The Town Librarian of the Highland Park Library, or his or her designee, is authorized to interpret and enforce this Patron Code of Conduct in a reasonable and viewpoint-neutral manner consistent with Library policy and applicable law.

This Code is enforced without regard to the content or viewpoint of a patron's speech.

Please know that any behavior, whether detailed above or not, which unreasonably interferes or disrupts others' use of the Library, obstructs Library staff in the performance of their duties, presents a reasonable and articulable risk of injury to oneself or others, as determined by Library staff based on observable conduct, or presents a risk of damage to Library property is prohibited.

Visitors engaging in disruptive behavior or violating the Patron Code of Conduct in any way may be asked to leave. Except in cases involving safety, threats, or serious disruption, staff will generally issue a verbal warning before requiring a patron to leave. Repeated or serious violations may result in suspension of Library privileges for a specified period, subject to review pursuant to Library policy.

Library staff will contact the Highland Park Department of Public Safety depending on the severity and circumstances of violations to the Patron Code of Conduct.