

Highland Park

Department of Public Safety



2022

Annual Report



Highland Park

Department of Public Safety

Mission

Hire for Character, Train for Proficiency, Provide Unmatched Service.

Values

Integrity - We commit to do the right thing for the right reason.

- We revere honesty as the foundation upon which all character is built.
- We strive each day to earn the trust of those we serve.
- We perform our duty with respect for all persons.

Service - We pursue the highest standards in our calling: service to others.

- We partner with the community to provide a safe and secure environment.
- We train and work hard to be the best at what we do.
- We go above and beyond, not because the community expects it, but because we demand it of ourselves.



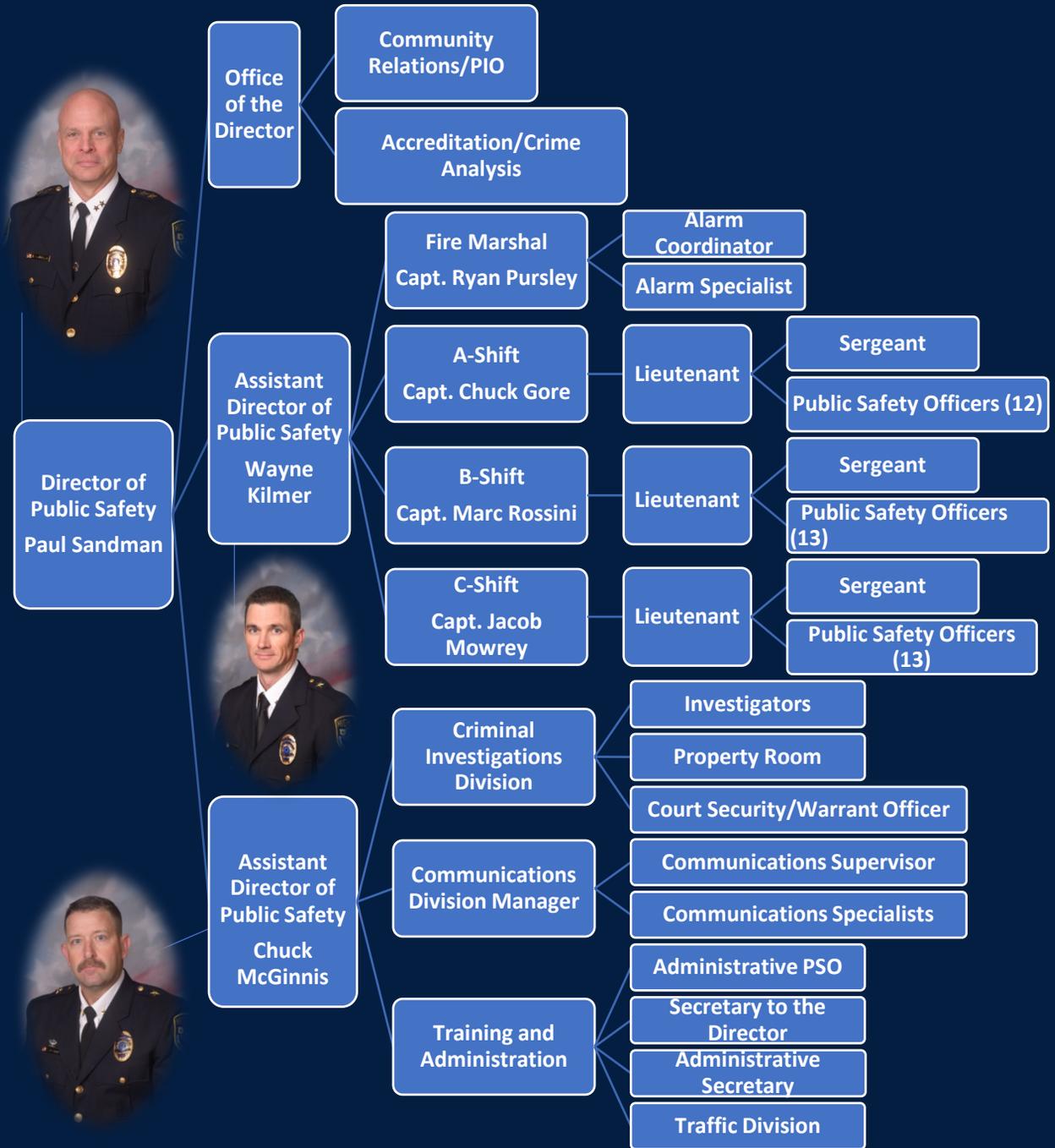


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Department Organization



Chief's Message

Chief's Message

Welcome to the Town of Highland Park's Department of Public Safety's 2022 Annual Report. I appreciate the opportunity to fill everyone in on the activities and accomplishments of the men and women of your Public Safety Department.

In our last annual report, we were foreshadowing that we would have five positions to fill in 2022, well we filled five. I have been reporting that recruiting men and women into the law enforcement profession has become extremely difficult over the past couple of years. Fortunately, we have a team of folks who have been diligent with our recruiting and hiring efforts, and we have hired some great people. I would be remiss if I also didn't thank the Town administrator Bill Lindley and CFO Steve Alexander for the progressive foresight to assist the Department with a viable strategy to get these candidates hired. I would also like to thank our Mayor Will Beecherl and Town Council. Without their budgetary support of our pay and benefits and top-of-the-line equipment, our mission of "hiring for character, training for proficiency, and providing unmatched service" would be next to impossible. I regularly speak to my peers in Texas, and I can say that other municipalities in north Texas are not experiencing the same success with their recruiting and hiring. Having just said that we are managing to be successful, we have already begun another hiring process for planned retirements this year, and we find the environment even more challenging than before. We will continue to look for novel ways to identify qualified candidates.

Switching the topic from "getting enough people on the bus" to ensuring we have the "people in the right seats on the bus," we expect our staffing analysis and management study to be wrapping up shortly. I look forward to bringing that information to the Mayor and Council.

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Chief's Message Continued...

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The national narrative concerning the law enforcement profession continues to be highly challenging. The unprofessional and sometimes criminal behavior of men and women that wear the badge in this country affects our entire industry. Although our men and women of the DPS work in an extremely supportive community, they still experience the misdeeds of others. Instead of becoming defensive or trying to explain officers' actions, often states away, we double down on our professional behavior. We come to work every day with the mindset of improving our service to our residents and the community at large. We demand the highest levels of integrity from each other. We work hard to gain mastery of our professions; policing, firefighting, and emergency medical services. We understand our purpose, providing outstanding service to all who live, work, and pass through our community.

Thanks for taking the time to flip through our report, and hopefully, we will get an opportunity to see around Town.

Respectfully,

Paul Sandman
Director of Public Safety



Part One Offenses Reported



10

Motor Vehicle Theft

Robbery

3

1

Aggravated Assault

Assault

11

22

Burglary

Larceny/
Theft

145

3:01

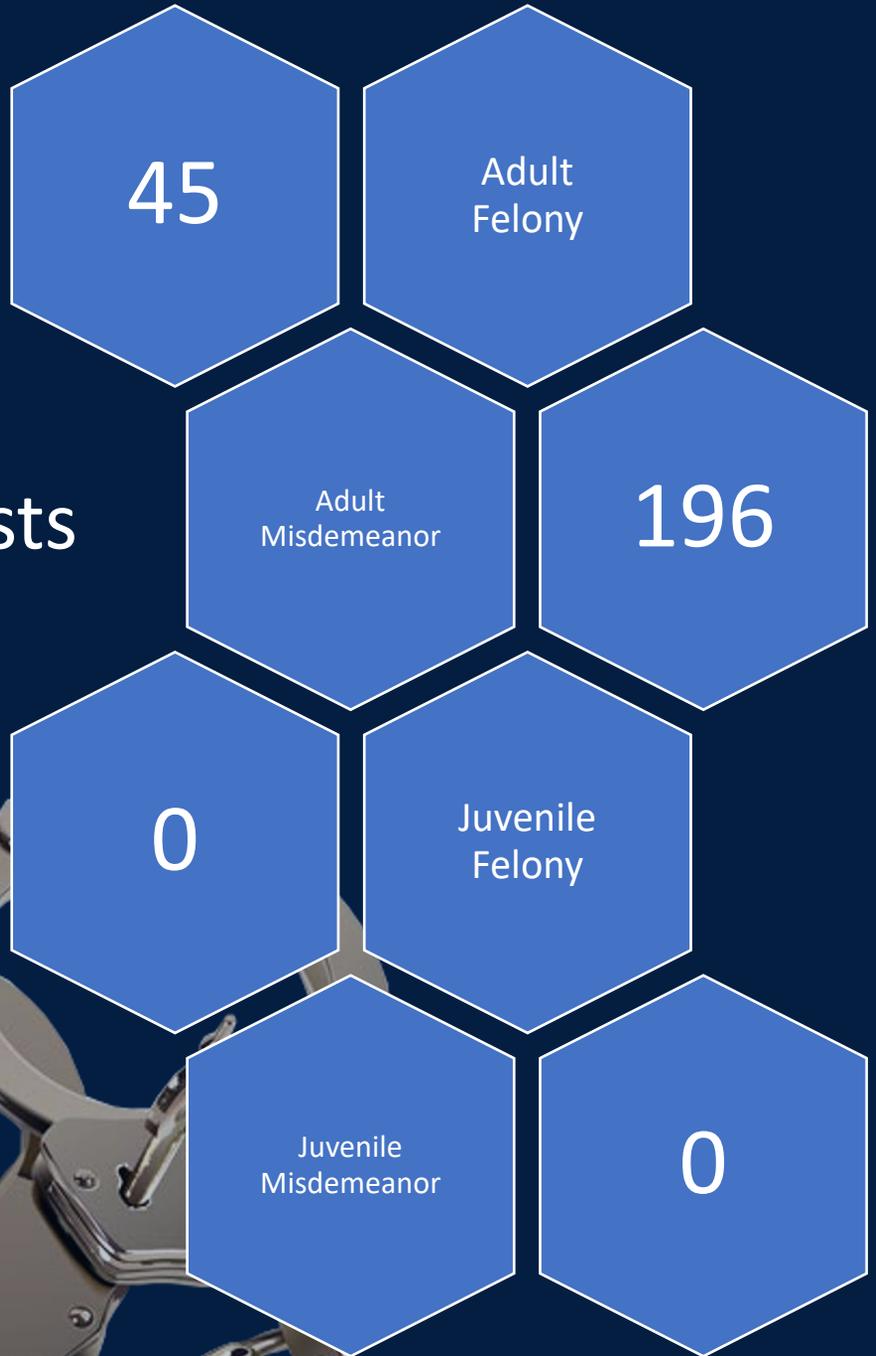
Response Time

Total Reported Offenses
192



Arrests

Total Arrests
241



Criminal Investigations Division



Training



4,655
Hours

Law
Enforcement

3,428
Hours

Fire

3,143
Hours

Emergency
Medical



Communications Division



Calls for Service Answered

10,011

Officer Initiated Check Outs Handled

15,068

Phone Calls Answered

55,846

Inmates Monitored via Camera

135

Training Hours

402



Traffic Unit

Fatalities

0

Injuries

43

Police
Involved

6

Total
Accidents

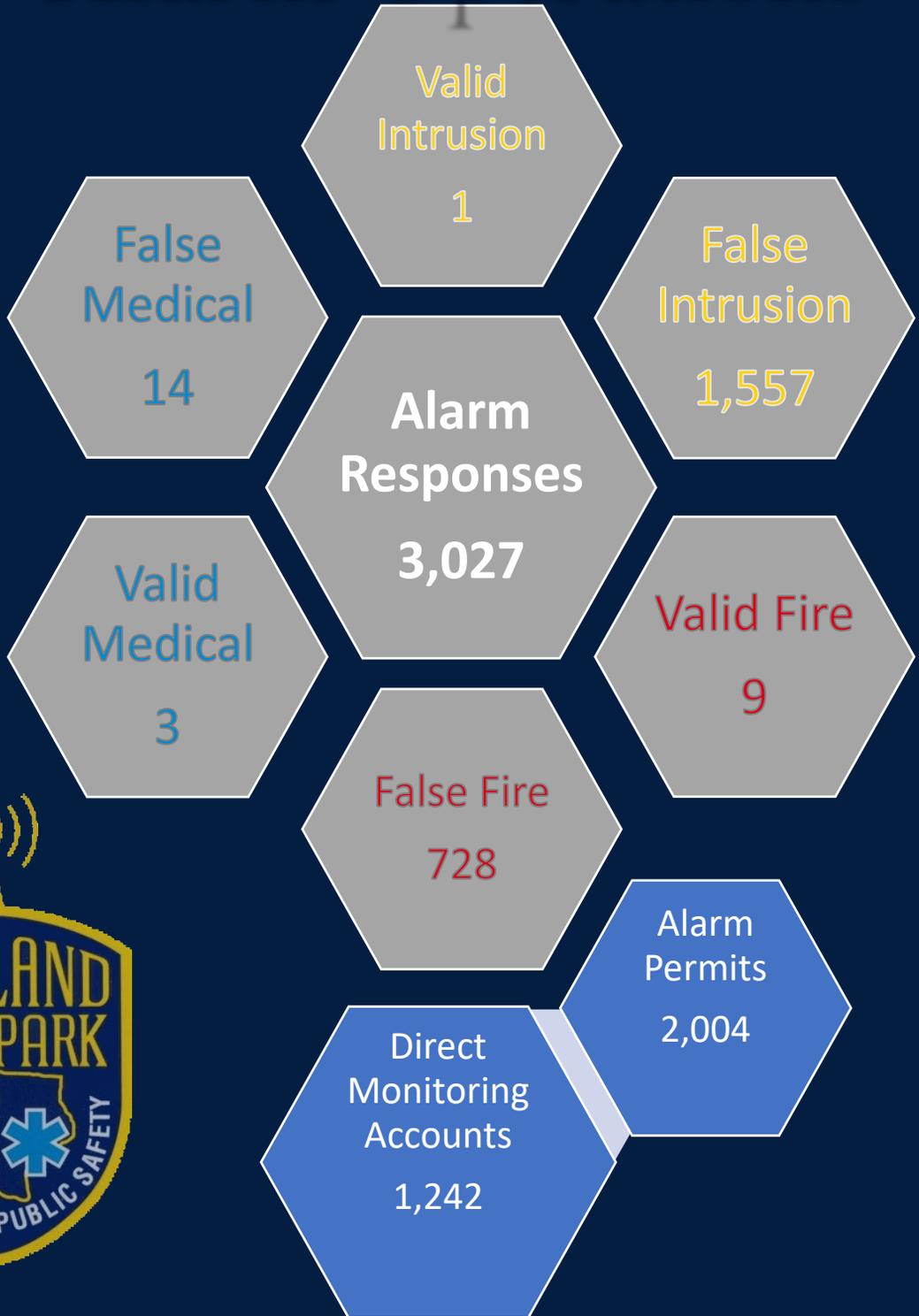
116

Total
Violations

3,855



Alarm Operations



Awards

Medal of Valor



Captain - Marc Rossini - Swift Water Rescue
PSO - Joshua Gonzales - Swift Water Rescue
PSO - Michael Rockne - Swift Water Rescue

Meritorious Conduct Medal



PSO - Justin Davis - Drowning



Awards

Life Saving Medal



Assistant Chief	-	Charles McGinnis	-	Drowning
Captain	-	Jacob Mowrey	-	CPR
Captain	-	Marc Rossini	-	CPR, Swift Water Rescue
Captain	-	Ryan Pursley	-	CPR
Lieutenant	-	Jessica Russell	-	CPR
Sergeant	-	Randal Riddle	-	CPR
Sergeant	-	Rodell Byrd	-	CPR, Resuscitated Infant
Officer	-	Fernando Caballero	-	Drowning
PSO	-	Duane Wade	-	CPR
PSO	-	Emily Gilmore	-	CPR
PSO	-	Jason Hubbard	-	Resuscitated Infant
PSO	-	Jeremy Burrows	-	CPR
PSO	-	Joel Padilla	-	Drowning
PSO	-	John Barber	-	CPR
PSO	-	Joshua Gonzales	-	CPR, Resuscitated Infant, Swift Water Rescue
PSO	-	Justin Davis	-	CPR, Drowning
PSO	-	Mariah Carter	-	CPR
PSO	-	Michael Rockne	-	Drowning, Swift Water Rescue
PSO	-	Richard Bennett	-	CPR
PSO	-	Tanner Noakes	-	CPR
PSO	-	Tracy Reves	-	CPR, Resuscitated Infant



Awards

Public Safety Commendation



Communications Specialist -	Anthony Collins	-	CPR, Drowning
Communications Specialist -	Ayanna Hingle	-	CPR
Communications Specialist -	Cristal Parker	-	Swift Water Rescue
Communications Specialist -	Janice Burkey	-	CPR
Communications Specialist -	Kameron Earles	-	CPR, Resuscitated Infant, Swift Water Rescue
Communications Specialist -	Lauren Lybrand	-	Drowning
Communications Specialist -	Mary Zihlman	-	Resuscitated Infant
Communications Specialist -	Teri Clark	-	CPR



Fire Suppression



Fire Prevention

121

Fire
Prevention
Inspections

55

Fire
Hazards
Identified

698

New
Construction
Fire
Inspections

1,710

Fire
Prevention
Presentations
(Total In
Attendance)



Emergency Medical Services

Patients
Treated

410

Patients
Transported

317

Response
Time

3.1
Minutes



Community Relations

0

Media Interviews

0

Press Releases

29

Welfare Follow-Ups

5,605

Blue Zone News Subscribers



Crime Prevention



Personnel Transitions



Retirees –

Public Safety Officer - Cecil Stewart (37 years)

Public Safety Officer - Jason Morden (22.5 years)

CID Commander - Lieutenant Shawn Garber (35.5 years)

Public Safety Officer - Jason Peacock (20 years)

Alarm Coordinator - Sergeant Rodell Byrd (30 years)

New Hires –

Kari Henington

Doug Sullivan

David Brown

Ryan Jaurequi

Andrew Kintner



Accolades

Employees of the Year -

Civilian Employee of the Year: Tony Collins – Communications Specialist

Public Safety Officer of the Year: Scott Ferguson – A Shift

Supervisor of the Year: Sergeant Rodell Byrd – Alarm Coordinator

Service Milestones –

Lt. Shawn Garber – CID Commander - 35 years

Jim Baker – DPS Administration – Accreditation Manager; 30 years

PSO John Barber – 20 years

PSO Jason Peacock – 20 years

PSO Chad Chadwick – 20 years

Asst. Chief Wayne Kilmer – 15 years

Capt. Ryan Pursley – 15 years

Det. Brant Ballard – 10 years

Kelle Hall – Communications Manager – 10 years

Lt. Zach Sitton – 10 years

LaShannon Davis- Communications Specialist; 5 years

Leah Scudder – DPS Administration – Alarms Specialist; 5 years

PSO Nick Cox – 5 years

Sgt. Jason Findley – 5 years

Lauren Boozer – Communication Specialist; 5 years

Viveca Patterson – Communication Specialist; 1 year

PSO Doug Millar – 1 year

PSO Kevin Benson – 1 year

Hali Key – DPS Administration- Secretary to Director/Custodian of Records; 1 year



Wellness



In August of 2021, Highland Park DPS officially began the partnership with Dr. Twedell, a first responder psychologist and the CEO/Founder of F1RST. F1RST is a comprehensive wellness program that addresses the impact of repeated stress exposure on first responders' overall health, performance, and relationships. F1RST strives to provide first responders with the knowledge and skills to help them prepare, endure, and recover from the multitude of stressful events encountered throughout their careers.

In the fall of 2021, Dr. T conducted mental health training for every shift along with Town staff. Her training was video recorded and provided to DPS members so they could share it with their families. The seven Peer Support members attended Dr. Twedell's three-day initial peer support training course. In 2022, some members also participated in the NAMI OverWatch training course, All Clear Foundation Responder Training, and Texas Law Enforcement Peer to Peer Training Course. This training has not only helped the team members gain valuable skills and knowledge, but it has also provided a network of support throughout the region. The team has also been able to assist other agencies that do not have a mental wellness system in place yet.

The Peer Support Team conducts quarterly training regarding mental wellness through handouts and in-person classes. This has not only educated our department members, but it is beginning to change the perspective regarding mental wellness. At our last in-person training, one "macho" officer surprised everyone and shared that they had started seeing a counselor a couple of years prior, and they are convinced the only reason they are still married is because of the professional help they received from 3FLT, a first responder specific counseling organization. They mentioned their appreciation for the department's initiative for this need and how much easier it would have been for them if our program had been in place 2 years ago.

We began offering wellness checks conducted by Dr. Twedell in February 2022. Of our 76 staff members, 22 elected to meet with Dr. Twedell between February and May for a 30-minute wellness check. We hope to provide this service again during the 2022-2023 fiscal year.

The Peer Support Team assisted 53 first responders and family members between August 2021 and July 2022. We do not keep track of names, and these numbers include first responders from outside agencies. The Peer Support Team assisted three individuals from our department with significant cases. A significant case is when the Peer Supporter requires additional assistance from the Peer Support Coordinator and/or professional services to best serve the first responder.



Outreach



The Town of Highland Park prides itself in its involvement in local as well as non-local charities and volunteer organizations. Some of the things HPCAN (Community Assisting Neighbors) has been involved in...

41 volunteer hours at the Ronald McDonald House

Over **16** hours working the 4th of July Parade

Four Blood Drives with **64** people in attendance and **59** total units collected

1,670 pounds of food collected for the MLK Center

3 loads of toys delivered to the US Marine Corp Toys for Tots Drive.





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